

Contacting Proctorio Support

Proctorio provides 24/7 support for instructors. To access the Proctorio live chat support and help center:

1. Log in to [Canvas](#) in the Chrome browser and enter a course site in which you have enabled Proctorio.
2. Click on the **shield icon** to the right of the address bar. Click on the **Live Chat** button or the **Help and Support Center** button.

